



# shockwave

## CONTACT

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# USER AND SAFETY MANUAL

## SHOCKWAVE HAPTIC SUIT

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# IMPORTANT INSTRUCTIONS BEFORE WEARING

- It is advised to wear the Shockwave Haptic Suit over a base layer
- If you are wearing the suit over your bare skin please **BE CAREFUL** while zipping up the jacket, sleeves and lower
- Take caution while zipping up the jacket, sleeves and lower and do it in a slow cautious manner.
- Take extra care not to snag your skin or body hair while zipping up the jacket, sleeves or lower.

# 1. HOW TO WEAR



Open the zipper of the jacket

Wear it like a normal shirt and lock the zipper





Zip up the jacket to the top

Take the sleeve and open up the zipper to a quarter/half way





Pull the sleeve up your arm

Pull the sleeve up till it covers your  
entire arm





Join the connector of the sleeve to the connector of the Jacket

Take the lower and open the zipper half way





Wear it like you would wear a normal trouser/denim



Pull the zipper down till the bottom





Join the connector of the lower to the connector of the Jacket

The connector of the jacket is at the bottom of the back as shown in the figure





If you feel the length of the connector from the lower is short then please use the spare connecting unit provided with the suit

## 2. GETTING STARTED



Use an external battery pack/power bank with USB-C cable

Place the external battery pack/power in the pocket given on the jacket





Connect the USB-C cable to the power slot given in the jacket

The power slot of the jacket is at the bottom of the back as shown in the figure



# **IMPORTANT INSTRUCTIONS**

- 1) Connect the USB-C to the power slot of the jacket BEFORE connecting the sleeves and the lower to the jacket.**
- 2) When you connect the power to the jacket you will feel the haptics for 1-2 seconds. If you feel the haptic vibration for more than 3 seconds continuously then please disconnect the power from the suit and reconnect it again.**
- 3) If you connect the power to the jacket and feel the haptic vibration continuously for more than 3 seconds please remove the power and make sure that the sleeves and lower are disconnected from the jacket. Power the jacket again and you will feel haptic vibration for 1-2 seconds. Now you can go ahead and connect the sleeves and the lower.**

### 3. CARE INSTRUCTIONS

#### **Cleaning**

- Use a wet wipe or a clean wet cloth to wipe the inner and outer layer of the jacket, sleeves and lower.
- Clean the suit with gentle force and avoid using extreme force as it may hamper with the electronics inside and the suit may malfunction.

#### **Drying**

- After wiping the suit you can dry it under a running fan or just leave it to dry at normal room temperature

## DON'Ts

- Do not machine wash the jacket, sleeve or the lower
- Do not machine dry the jacket, sleeve or the lower
- Do not use bleach or any other strong chemical to clean the suit
- Do not soak the suit in water to wash as it is NOT waterproof

## 4. HEALTH AND SAFETY WARNINGS

Read the following instructions and warnings to reduce the risk of personal injury and discomfort including electric shock, fire and other damage to you or your surroundings.

### Conditions for Use

- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instructions concerning the use of product by person responsible for their safety.
- **CAUTION-** The product contains haptic feedback and physical vibrations, any person with serious medical history ,pregnant or elderly must stay cautious and only use the product after consulting a licensed medical expert.



- **CAUTION-** The product contains magnets and components that emit radio waves that may interfere with medical devices including pacemakers or other implanted devices . Please consult a licensed medical expert before using the product.
- Close supervision should be exercised when the product is used by or near children
- The product should not be opened, modified, disassembled in any way except by manufacturer authorized personnel.
- The suit contains plastic panels to house the electronics and care must be taken not to put a lot of pressure on the panels . This can include putting your entire or partial body weight on one of the panels. Doing so can cause personal injuries and cause damage to the product.
- Make sure the suit is correctly sized and do not tighten the suit beyond comfort levels
- The product is intended to be worn over the body. If you notice any irritation, swelling, redness, allergy or any other skin problem please consult a doctor immediately.

- If the suit is being shared make sure the suit is properly washed to avoid risk of contagious conditions. Please read the washing instructions for the same.
- **CAUTION**-Do not bring the product in contact to hot surfaces which may result in damage/malfunction of the product and/or create a fire hazard.
- Do not submerge the suit inside water or any other liquid while wearing it
- The use of accessories not recommended by the product manufacturer may result in product malfunction
- The product is intended to be used in conjunction with other devices like Virtual Reality headsets, personal computers etc . Please make sure you follow the safety guidelines outlined in those products when using them with the Shockwave suit.

## Storage

- The suit should be completely dry and stored in a dry, clean and sanitized place at a temperature not exceeding the maximum rated temperature.

## Power Source and Cables

- Read the battery warnings and safety instructions to ensure the proper installation and use
- The power source can only be an external battery pack inserted into the provided battery compartment or a class 2 compliant portable source whose output voltage should not exceed the rated voltage of the product.
- The product should not be powered through any public utility power source directly or indirectly. Use of such a connection may break your local compliance guidelines.
- Do not insert any foreign object other than the manufacturer provided cable connectors and silicone cap.
- Unplug the suit from the power source when not in use and before/during washing
- Do not operate the product with a damaged power cord
- To disconnect, turn off the power from the source then remove the power jack from the product

## Heating and Overuse

- The haptic motors can overheat on continuous operation at full intensity for a long time. Ensure that each motor is used intermittently to avoid discomfort
- **CAUTION**-Do not let the temperature of the suit exceed the maximum rated temperature. If at some point during operation any part of the suit is overheating turn off and disconnect the power.

## Battery Warnings and Safety

Batteries can EXPLODE, CATCH FIRE, and/or CAUSE BURNS if disassembled, punctured, cut, crushed, short-circuited, incinerated, recharged (disposable cells), or exposed to water, fire, or high temperatures. **To ensure optimal safety and performance:**

- **DO NOT** use counterfeit or inferior-quality batteries in Shockwave suits. The use of counterfeit and/or inferior-quality batteries could greatly reduce runtime and output performance, damage your Shockwave suit, and constitute a safety hazard.

- **DO NOT** place loose batteries in a pocket, purse, or other receptacle containing metal objects.
- **DO NOT** store batteries with hazardous or combustible material; store in a cool, dry, ventilated area.
- While your Shockwave suit is weatherproof and safe to use outside, **DO NOT** allow the batteries or battery compartment to get wet prior to or during use.
- **ALWAYS** keep batteries away from children.
- **REPLACE ALL** batteries at the same time with batteries of the same type purchased at the same time from the same manufacturer and **DO NOT** load batteries backwards. **MAKE SURE** the battery compartment is empty and free of any loose debris before inserting batteries
- Follow local guidelines to dispose of used batteries.

**To the extent permissible by applicable law, failure to follow these warnings and/or directions could result in damage to your product that will not be covered by Shockwave suit's warranty.**



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